ASPEN Integrator

Build a bridge between you and your third party systems

Telematics

E-Commerce

E-Mail Service Provider (e.g. Mailchimp)

CRM (e.g Salesforce)

aspen POWERED BY CHARTER **Integrator**

OEM Supplier

Your Website

Phone (e.g. Continuous Touch)

Equipment Sales

The ASPEN Integrator module is a great addition if you use other systems with similar information. It allows secure real-time data extraction from external systems. ASPEN Integrator provides restricted predefined access to third party providers.

You need to leverage your data from all sources to maintain a competitive edge. If you have software and/or an online tool that needs access to customers, parts, units or other information, ASPEN Integrator is for you.

With ASPEN Integrator you can:

- Connect multiple data sources including CRM packages, shopping carts, auction & equipment sites, OEMs, email & phone systems.

- Keep external data sources current with ASPEN, reducing inaccuracies that happen when duplicate data exists between the various software packages/web sites you use.

- Run secure live queries to more quickly respond to customers.

Real-time

Secure

Connected

Accurate

Benefits for Dealer Principals:

With ASPEN Integrator, information is available in real-time and on demand. ASPEN Integrator eliminates the need for manual uploads and downloads, and reduces duplicate data entry errors, ensuring customer and inventory files are accurate. By using ASPEN as your central data repository, other applications you use become more powerful because they have the most recent and accurate data.

Benefits for IT Professionals:

ASPEN Integrator provides programmatic access to the third party systems that your company needs through a simple and secure application programming interface (API). Using parameters, individual or sets of records are retrieved or returned depending on the function called. ASPEN Integrator is used to populate third party applications or interfaces with bulk data as well as to retrieve specific instance data. Full technical documentation and sample code can be provided by your sales representative upon request.

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CHARTER SOFTWARE INC.

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Complete Dealership Management System

Examples of Integrator Data Calls

Parts & Units

- **Parts Info:** Retrieve general information on the part including pricing, cost and availability.
- **Unit Info:** Returns base information for customer owned or in stock units. Use to populate used equipment retail sites or customer owned equipment.
- **Image List:** Get a list of full-size images and thumbnail pictures for a specific unit.
- **Image:** Get a full-size image of a particular unit.

Customer

- **Customer Info:** Pull a customer name and billing address.
- **Customer Info: by Phone Number:** Get general customer information using phone number as the criteria.
- **Customer Contacts:** Returns customer contact information.
- **Customer Contact Phone Numbers:** Get all phone numbers associated with a customer.
- **Customer Contact Email:** Retrieve an email for a specific contact.

Invoices

- **Invoice Header:** Pull invoice header summary information for one or more invoices.
- **Invoice Detail:** Returns line item summaries for an invoice to show an overview of what was included in the invoice.

Contracts

- **Contracts:** Returns summary information from the header of a rental contract.

*Please note, a rental contract may have one or more invoices associated with it. Use the Invoice Header or Invoice Detail calls to retrieve details associated to rental contracts.